

# TENT CARE & WARRANTY

The advice on this sheet is designed to help you understand what is involved in setting up, using and caring for your tent to enable you to get the most out of your purchase. Please read this carefully prior to using your tent.

## PRIOR TO USE

It is important that you read through and understand the assembly instructions and procedures and to erect your tent before going camping to familiarise yourself with the pitching method. Incorrect assembly of the tent may result in damage to both the poles and fabric. Damage of this type is NOT covered by the warranty. This will also allow you to check that your tent is complete and free from any defects.

## CAMPSITE

Select a suitable area on the site with good drainage and remove objects likely to puncture the groundsheet. Avoid trees that drip long after rain and also could drop broken branches in the wind. Position tent with doorways facing away from the prevailing wind.

## PITCHING YOUR TENT

- Poles should always be fed gently through the sleeves on your tent. Do not use any excessive force to pitch your tent, instead feed
- material onto poles, gathering short lengths and pulling material on to poles gradually.
- When forming the shape of the poles, this should be done by two people where possible. If the poles do not fully arch to connect with corresponding eyelet anchor point, check pole sleeves for snagging particularly at pole joints.
- When pitching your tent, ensure that all tension adjustment straps are loosened. This will reduce the strain on the fabric and make pitching the tent easier.
- Always ensure that the tent is fully pegged out and peg at an angle (ideally 45 degrees) to the ground.
- Once pitched, adjust all tension bands, guylines and adjusters, but never over tighten as this could cause strain and damage to seams, zips and doors. Allow a small amount of movement to prevent damage to the tent in windy conditions.
- Never force zips. Always pitch your tent with the zips closed. • All tents are prone to condensation when air on the inside is warmer than outside. It is recommended that you increase ventilation by leaving all vents open whenever possible and weather permitting, to aid airflow and reduce condensation.

## PACKING UP & AFTERCARE

- Before taking your tent down, release all adjustment straps on poles and pegging points. This makes it easier to pitch and tension next time.
- Avoid pulling poles out of sleeves, otherwise shock-corded poles will separate inside sleeves. Gradually push the poles through the sleeves, while pulling material off the poles in short lengths. • Whenever possible, pack your tent away when dry. If this is not possible when you are out camping and the outer is wet when packing, then separate the inner from the outer to prevent the inner getting wet, especially if there is condensation on the inside of the flysheet.
- Clean and dry your tent thoroughly at the first opportunity before storage. Do not store your tent wet or damp as mildew can form on the fabric. Remove dirt and stains by washing with mild soap solution from recommended brands such as Nikwax, Grangers and Storm. Never use detergent as this will damage the waterproof membranes.
- As part of the ongoing maintenance of your tent, we recommend using a seam sealer to re-coat the inside of all seams and also a re-proofing agent to the outer flysheet. This will provide extra protection from the elements and prolong the life of your tent.
- A small repair kit is included with your tent, which can be used to repair small holes or tears.
- Avoid prolonged exposure to strong sunlight as this weakens the fabric which fades and becomes brittle.

## WARRANTY

All Terrain products are designed and manufactured to exacting standards and are covered by our user warranty. As part of our on-going commitment, Terrain warrants to the original purchaser that this tent is free from any material or manufacturing defects for a period of one year from the original date of purchase; the warranty is not transferable to another person or entity. Condensation of water or 'spot leakage' are hereby not deemed defects as this type of fabric cannot be guaranteed to be 100% waterproof in all conditions. The product is designed for, and the warranty covers normal consumer use of the Product for its normal intended use. Damage due to accidents, misuse, abuse, or exposure to extreme weather conditions, including natural degradation due to sunlight are not covered by this warranty period. If any defect is found during the warranty period, the product will be inspected by an authorised Terrain retailer and at their discretion the tent will be repaired or replaced free of charge. No consequential loss, personal injury, property damage, punitive or other special damages by way of use of this product may be claimed under this warranty.